

FIGURE 1

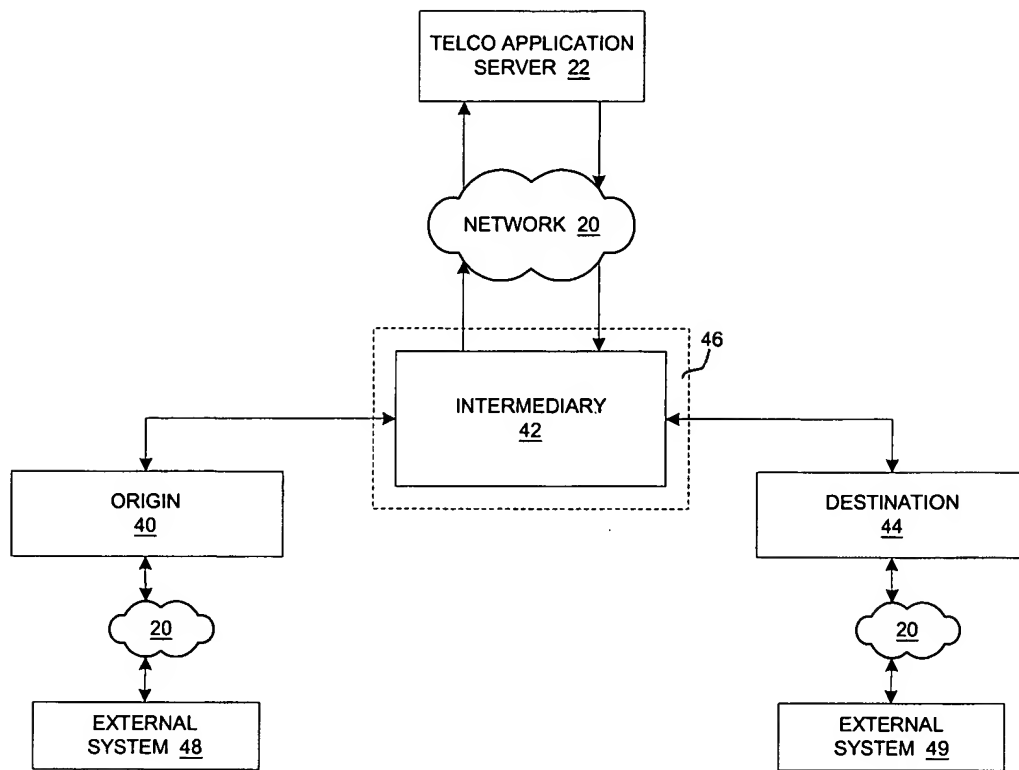


FIGURE 2

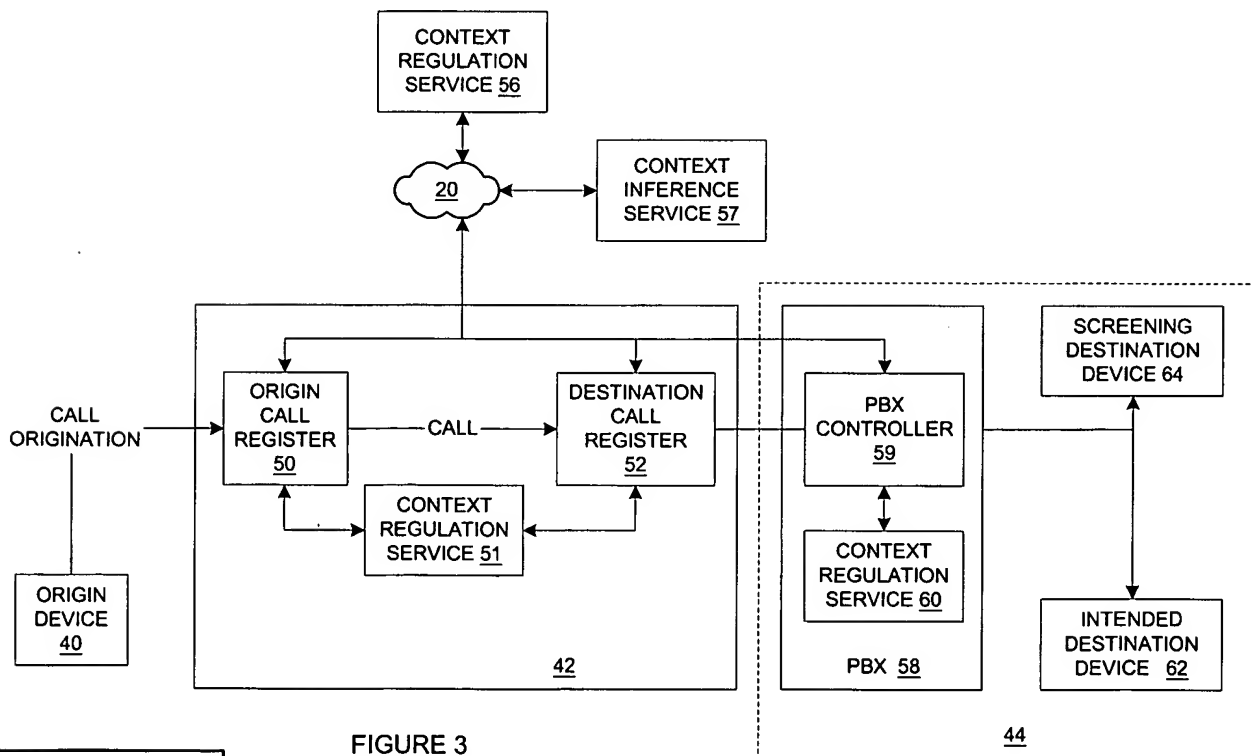


FIGURE 3

CALL CONTEXT <u>90</u>	
<b>CALLER</b>	VID NAME : JANE SMITH VID ID: 333-00-2222
<b>BUSINESS</b>	EMPLOYEE HIRING Z
<b>SUBJECT</b>	NEW PROSPECT
<b>LOCATION</b>	NEW YORK

IBM CONTEXT BASED CRITERIA <u>92</u>
<b>BLOCK</b>
<i>INDIVIDUALS</i> TOMMY SMILEY LUKE CHESSNUT
<i>BUSINESSES</i> TTTT ELECTRONICS HEADHUNTER GROUP A
<b>TRANSFER TO HR</b>
<i>INDIVIDUALS</i> JANE SMITH TERRY ATWATER
<i>BUSINESSES</i> HEADHUNTER GROUP B

CONTEXT  
REGULATION  
SERVICE 56

REGULATED CALL CONTEXT <u>98</u>	
<b>CALLER</b>	VID NAME : JANE SMITH VID ID: 333-00-2222
<b>BUSINESS</b>	EMPLOYEE HIRING Z
<b>SUBJECT</b>	NEW PROSPECT
<b>LOCATION</b>	NEW YORK
<b>INTENDED CALLEE</b>	RVID NAME :JON DOE
<b>PATH</b>	CALL REDIRECTED TO HR
<b>SCREENING CALLEE</b>	RVID : S. TONTO RVID ID: 102-11-2020
<b>BUSINESS</b>	IBM AUSTIN HUMAN RESOURCES ASSISTANT

FIGURE 4

CALL CONTEXT <u>70</u>	
<b>CALLER</b>	VID NAME : JANE SMITH VID ID: 333-00-2222
<b>BUSINESS</b>	EMPLOYEE HIRING Z
<b>SUBJECT</b>	NEW PROSPECT
<b>LOCATION</b>	NEW YORK
<b>CALLEE</b>	RVID NAME :JON DOE
<b>BUSINESS</b>	IBM AUSTIN

IBM CONTEXT BASED CRITERIA <u>72</u>
<b>TO ENGINEERING GROUP (INCLUDING JON DOE)</b>
<b>BLOCK</b>
<i>INDIVIDUALS</i> TOMMY SMILEY LUKE CHESSNUT
<i>BUSINESSES</i> TTTT ELECTRONICS HEADHUNTER GROUP A
<b>TRANSFER TO HR</b>
<i>INDIVIDUALS</i> JANE SMITH TERRY ATWATER
<i>BUSINESSES</i> HEADHUNTER GROUP B

CONTEXT  
REGULATION  
SERVICE 56

CALLEE CONTEXT BASED CRITERIA <u>74</u>
<b>JON DOE</b>
<b>BLOCK</b>
<i>INDIVIDUALS</i> TERRY STEW
<i>BUSINESSES</i> CARD OFFERS

REGULATED CALL CONTEXT <u>78</u>	
<b>CALLER</b>	VID NAME : JANE SMITH VID ID: 333-00-2222
<b>BUSINESS</b>	EMPLOYEE HIRING Z
<b>SUBJECT</b>	NEW PROSPECT
<b>LOCATION</b>	NEW YORK
<b>INTENDED CALLEE</b>	RVID NAME :JON DOE
<b>PATH</b>	CALL REDIRECTED TO HR
<b>SCREENING CALLEE</b>	RVID : S. TONTO RVID ID: 102-11-2020
<b>BUSINESS</b>	IBM AUSTIN HUMAN RESOURCES ASSISTANT

CALL CONTEXT <u>80</u>	
<b>CALLER</b>	VID NAME: JON DOE VID ID: 111-00-1111
<b>BUSINESS</b>	IBM AUSTIN - ENGINEER
<b>SUBJECT</b>	QUESTION
<b>INTENDED CALLEE</b>	FIRST AVAILABLE
<b>BUSINESS</b>	NEWS GROUP ZXY

IBM CONTEXT BASED CRITERIA <u>82</u>
<b>FROM ALL EMPLOYEES</b>
<b>BLOCK</b>
<i>INDIVIDUALS</i> T. BLOCK S. TEASDALE
<i>BUSINESSES</i> NEWS GROUP ZXY
<b>TRANSFER TO NETWORK SCREENERS</b>
<i>CONTEXT</i> TO CANADA + NON- EMPLOYEE
9AM-5PM + FAMILY

CONTEXT  
REGULATION  
SERVICE 56

REGULATED CALL CONTEXT <u>84</u>	
<b>PATH</b>	CALL OUT BLOCKED TO NEWS GROUP ZXY

FIGURE 6

CALL CONTEXT <u>86</u>	
<b>CALLER</b>	VID NAME: TOM JONES
<b>BUSINESS</b>	CREDIT CARDS EXPRESS
<b>CALLEE</b>	VID NAME: ALBERT SMITH
<b>STATUS</b>	MINOR

PARENT CRITERIA <u>87</u>
<b>FOR ALBERT SMITH</b>
<b>BLOCK</b>
<i>CALLER/CALLEE</i> T. BLOCK S. TEASDALE
<i>BUSINESSES</i> CREDIT CARDS EXPRESS
<b>TRANSFER TO PARENT</b>
<i>CALLER/CALLEE</i> SARAH HERBERT SEAL PATTERSON
<i>BUSINESSES</i> PORNOGRAPHY GROUP

CONTEXT  
REGULATION  
SERVICE 56

REGULATED CALL CONTEXT <u>88</u>	
<b>PATH</b>	CALL FROM TOM JONES BLOCKED

FIGURE 7

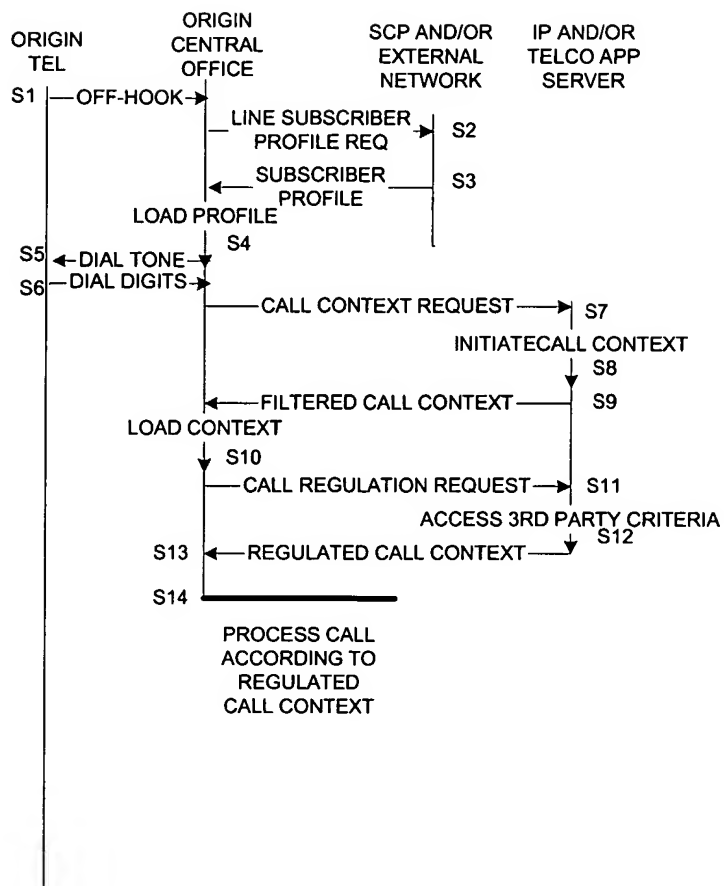


FIGURE 8

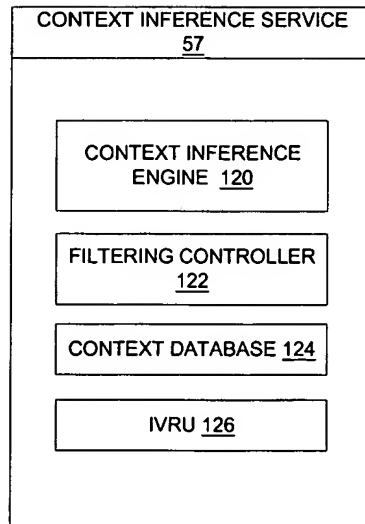


FIGURE 9

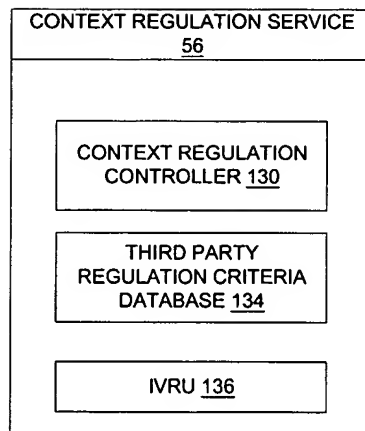


FIGURE 10



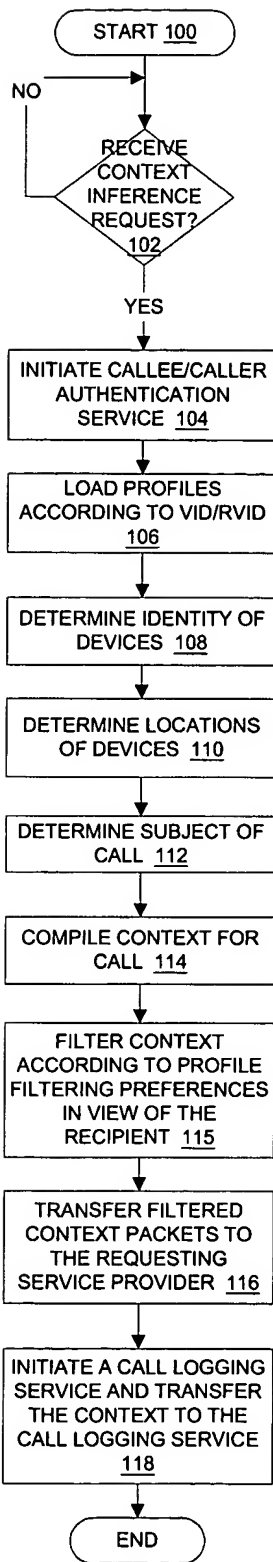


FIGURE 11

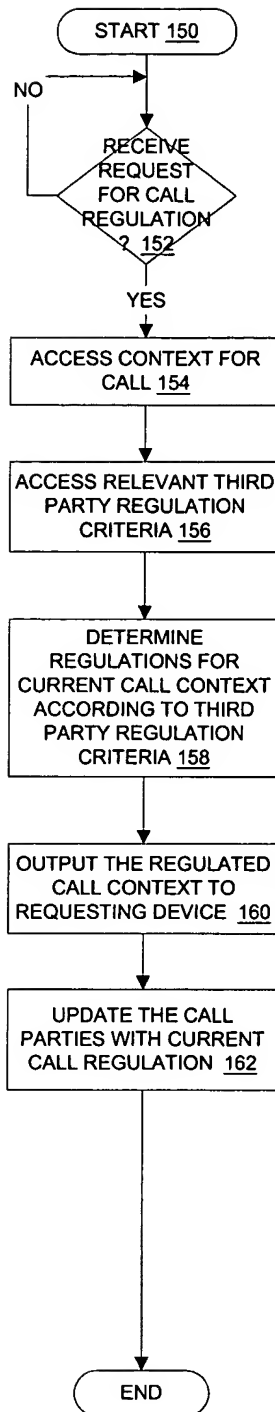


FIGURE 12